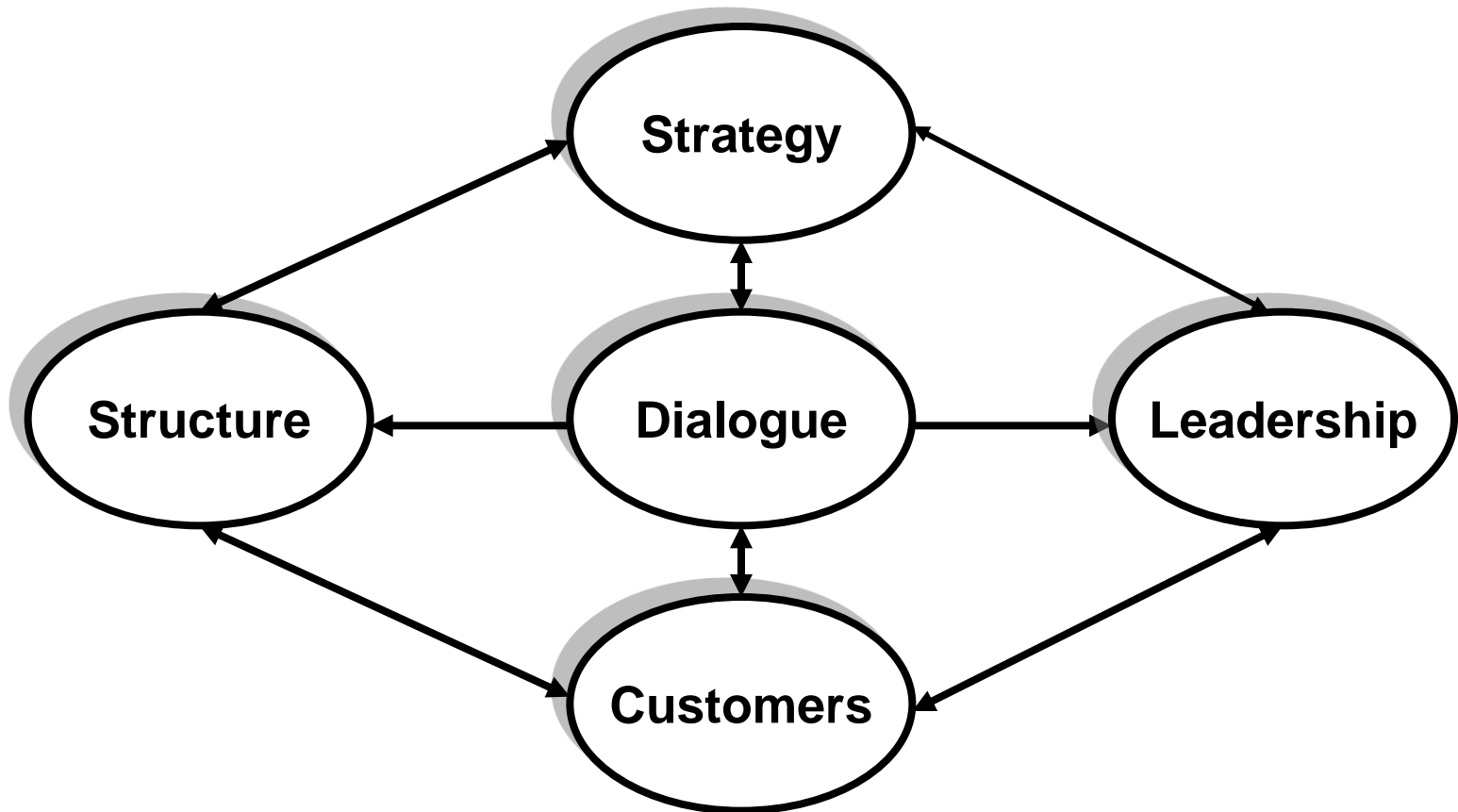


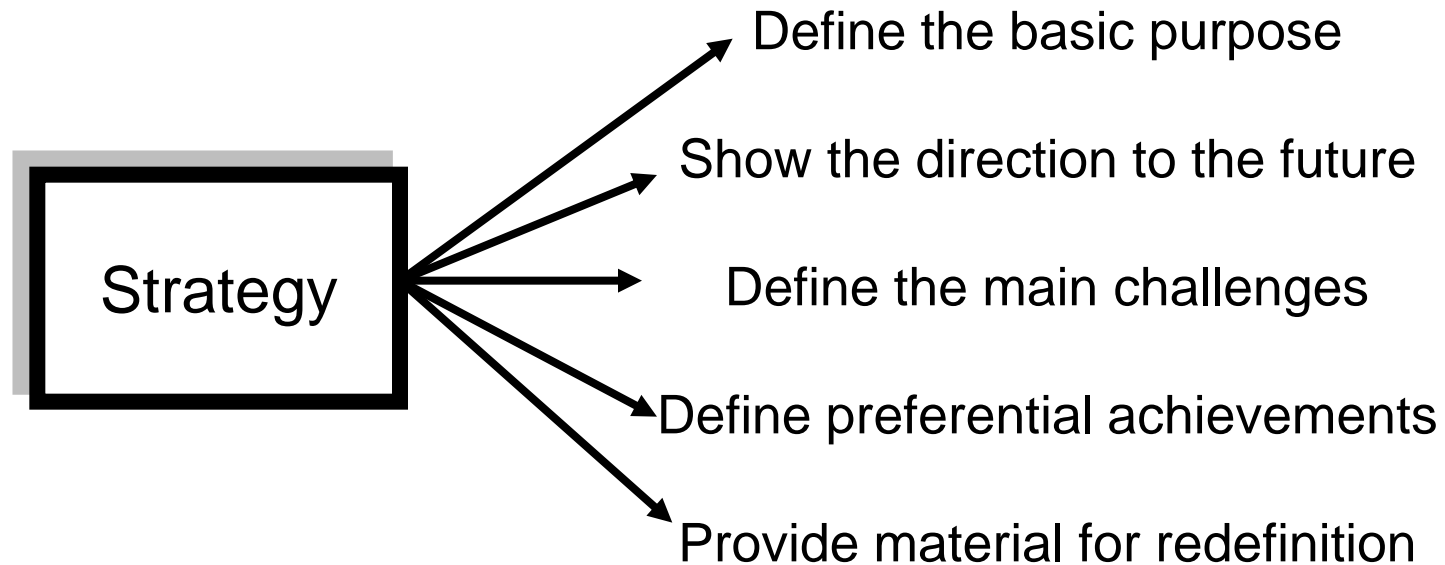
A NEW APPROACH TO ORGANIZATION: University as a Case

Risto Harisalo
Professor emeritus
University of Tampere
Tampere 2014

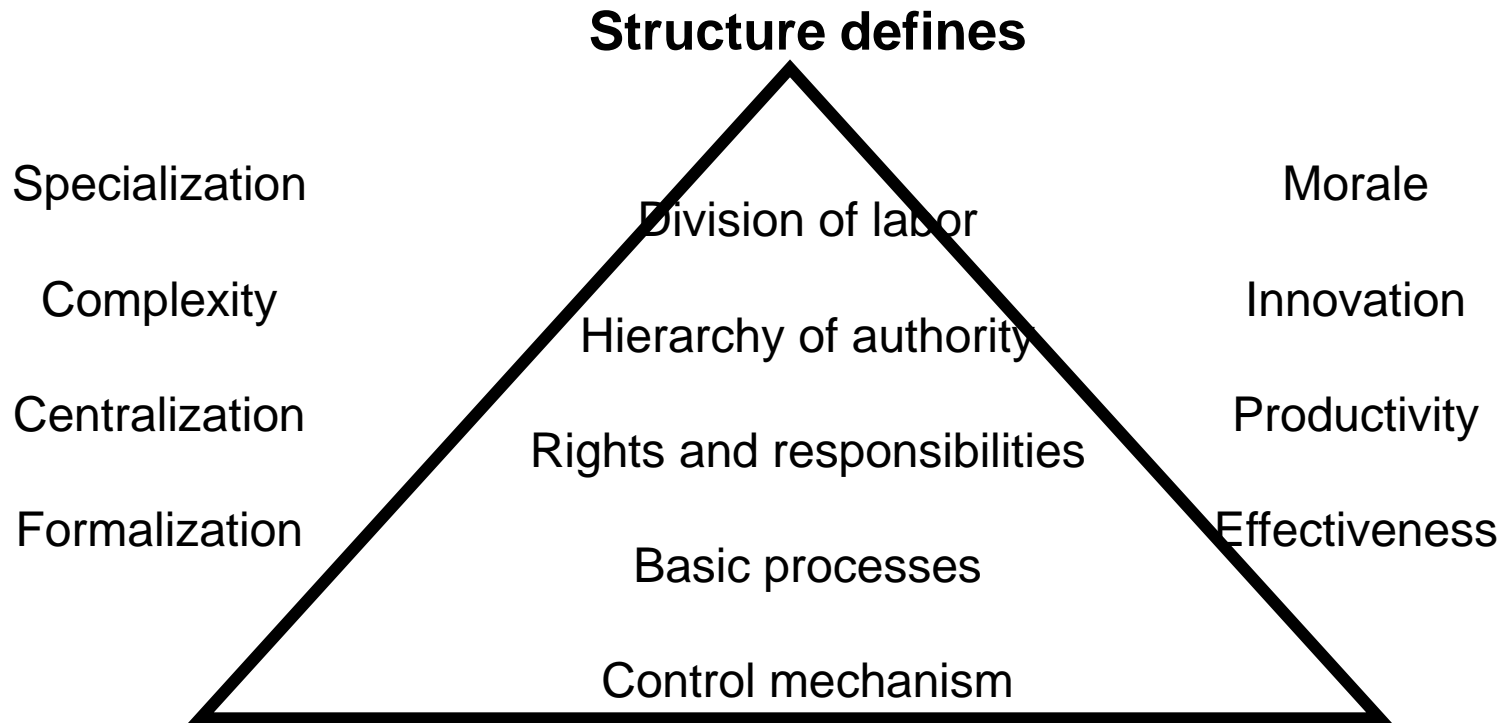
A TENTATIVE FRAMEWORK



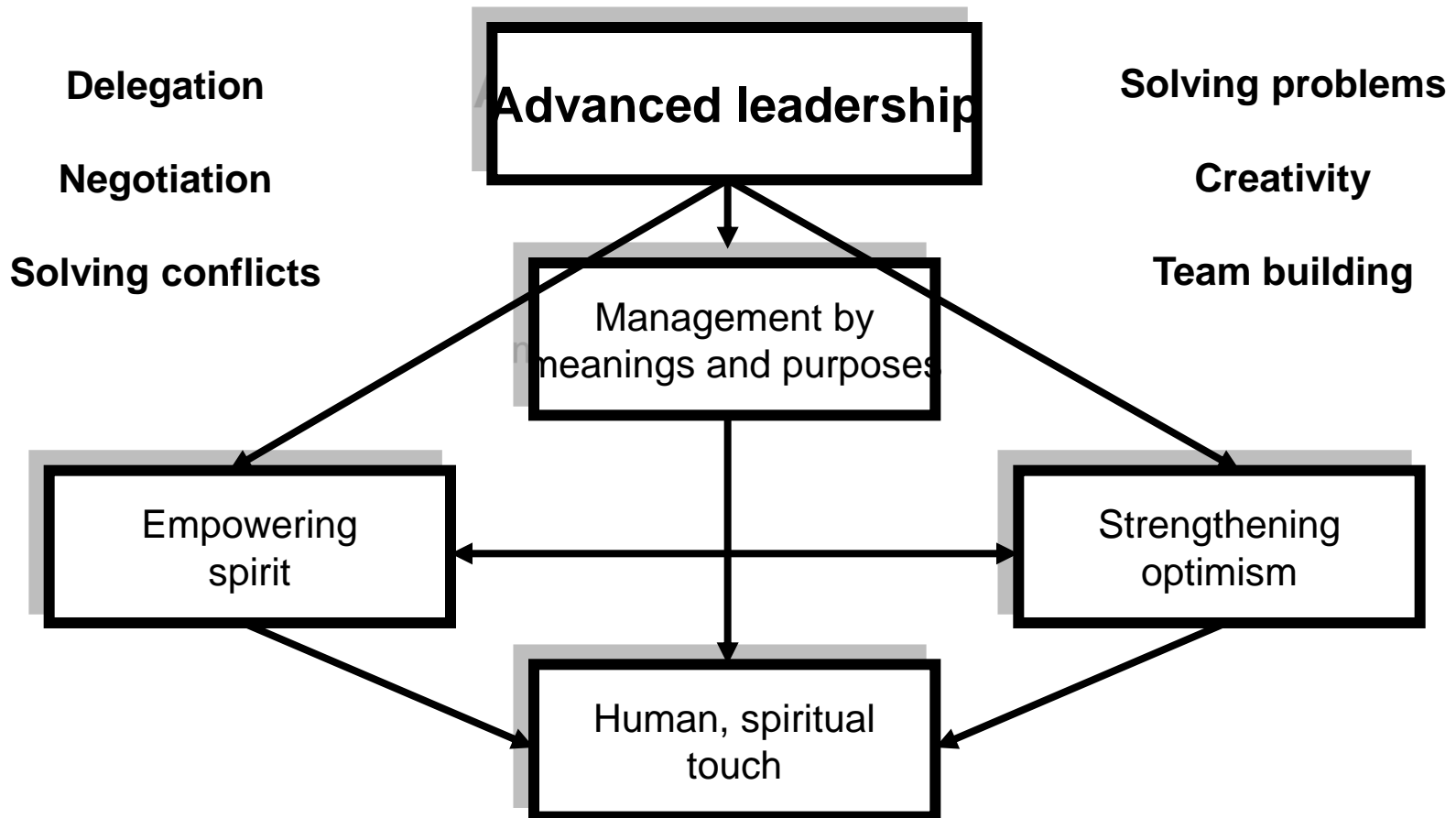
THE IDEA OF STRATEGY



THE IDEA OF STRUCTURE



LEADERSHIP SKILLS



CUSTOMER – THE ULTIMATE FACTOR

1. Purpose of all production
2. Source of product/service innovations
3. Co-producer
4. Co-evaluator
5. Co-developer
6. Payer of our salary

INTEGRATIVE DIALOGUE

Every organization is made of
dialogical interactions,
the virtual neurons
that tie an organization together

By David Perkins (2003)

Functions of integrative dialogue

